

MagicInfo On-premise installation



On-premise installation

To implement the complete narrowcasting system, a collaboration starts with one of the MagicInfo Services consultants. After a technical inventory, a consultancy report tells you how the software can be best integrated in your current IT-environment.

Does MagicInfo with an on-premise installation proves to be the right solution for your organisation? MagicInfo Services installs the MagicInfo Server in your IT-environment, locally or remote through RDP. You only need to prepare your server for use. With an on-site installation, you arrange the hardware yourself and MagicInfo Services provides the server specifications.

The process consists of the following steps:

Installation

- Technical inventory concerning your wishes for the IT-environment
- Arranging server for installation MagicInfo

Installation MagicInfo Server

- Technical consultancy report on the basis of a prior inventory of the IT-environment
- Integrate MagicInfo server in IT-environment
- Installation check-up
- Firmware update screens
- Screen configuration
- Connecting screens

MagicInfo software set-up

- Consult user requirements on the basis of inventory
- Set-up user groups, legal structure and hierarchy / classification screens
- Create templates in MagicInfo Author (on request)

Service and support

- Workshop MagicInfo
- Manuals of the software
- Access to Service Portal with knowledge base
- On demand support through ticketing system